ANNUAL REPORT

Preserving life and property with dedicated and caring service.

2022
The year 2022 provided many exciting opportunities for the Victoria Fire Department. Coming off Covid restrictions, we wanted to re-engage with our community and let them know we are more than just their fire department, we are their partners in enhancing their daily lives. We made this connection through several great "first-ever" events, such as our Fire and Ice Summer Youth Program, Citizen Responder Program, Lunch and Learn series, and the VFD National Night Out Block Party.

The year also continued to present workforce challenges that our team was willing to meet head-on and create new and exciting solutions. We implemented a new Paramedic Crew Leader position and part-time paramedics to improve our staffing shortages. And for the first time ever, the VFD hired Civilian Cadets to be trained as firefighter EMTs.

Our members' dedication and heroism continue to be the backbone of our organization. Their spirit of commitment keeps the organization strong and allows the highest quality of Emergency Services to be provided to our community.

Robert T. Fox
Fire Chief
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The Victoria Fire Department is an all hazards response organization that responds to all types of emergencies in the 890 square miles of Victoria County. In 2022 the Victoria Fire Department responded to 12,860 calls for service. The VFD responded into Victoria County for a total 2,832 calls for service. The total call volume is a reduction from the previous year. This was expected due to the surge in COVID-19 cases in 2021.

**Annual Response Data**

Total calls for service in 2022.

- **2020**: 3,858 Fire Calls for Service in 2022
- **2021**: 9,002 EMS Calls for Service in 2022
- **2022**: 12,860

**Responses are for lift assist only.** We responded to 883 lift assists in 2022. Many calls are for the same client.

**Responses in which no emergency is found.** Second largest incident type behind EMS.
ANNUAL PERFORMANCE DATA:

EMS FEE COLLECTION: $2,900,000
HAZARD FEE COLLECTION: $58,000
EDUCATION FEE COLLECTION: $50,000

Property Saved: 84%
Property saved from fire (City)

Response Times: 90%
1st due within 5:19 (City)

Cardiac Arrest ROSC RATE: 36%
Global rate of ROSC 29%

Cardiac Arrest Survival: 7%
Global rate of survival 9%

Bystander CPR: 14%
National Bystander CPR rate 30%

Lights/Sirens Transport: 2%
98% of cases are transported without lights/sirens
WE ARE COMMUNITY!

The Victoria Fire Department has established a culture of commitment, and one of its commitments is to the well-being of our community. We strive to enhance the lives of our residents. Here are a few programs we initiated in 2022 and plan to continue into the future:

- Fire and Ice Summer Education Program
- VFD Sponsored National Night Out Block Party
- Charity basketball game benefitting the Food Bank and Toys for Tots
- Community Lunch and Learn Series
- Assembled fifty bikes for Toys for Tots and Blue Santa
- Numerous Trunk or Treat events and Truck Shows
- Flu Clinic for the Lighthouse for the Blind
ACCOMPLISHMENTS

The past year was filled with staffing and supply chain challenges which the VFD had to overcome. Thanks to our members' creativity and perseverance, we implemented strategies to overcome these challenges and ensure consistent service.

PARAMEDIC CREW LEADER POSITION

Established a non-fire certified position for EMS response.

- 20 PCL’s hired and placed on 24/72 Shift

CIVILIAN CADETS

Hired seven (7) civilian cadets to be trained in fire and EMS.

- Over thirty (30) applicants applied for the Civilian Cadet Position.

MULTI-PURPOSE FIRE APPARATUS

Replaced a brush truck with a Type V Engine.

- Wildland Fires
- Structure Fires
- Car Fires
- Motor Vehicle Accidents
- Water Rescue
THE NEXT 5 YEARS

- Re-opening of Fire Station #1.
- Re-location of Fire Station #5.
- Expansion of training services for the public and industrial partners.
- Open the Public Safety Headquarters.
- Transitioning to a Mobile Integrated Healthcare model for EMS.

- Update staffing model to ensure efficient and effective operation.
- Identify a location for Fire Station #7 and begin the design.
- Completion of the Community Risk Reduction Assessment.
WE THANK YOU FOR YOUR CONTINUED SUPPORT IN OUR PROGRAMS