CITY OF VICTORIA NEWS RELEASE

Victoria's water restoration underway, residents urged to leave taps off

City officials in today's briefing asked residents to conserve water so the system's water pressure can build backup and restore service to its residents.

Mayor Rawley McCoy and City Manager Jesús A. Garza spoke to the public via Facebook Live to discuss the progress being made to resolve the water interruption in Victoria. The press briefing can be viewed in its entirety on the City's Facebook page and website at www.victoriatx.gov/waterboil.

Water plants and towers are in the process of being refilled and expected to reach optimal levels by tomorrow morning. Water will begin being released in the morning with some residents being able to see some level of water service return by noon. Simultaneously, City crews and contractors continue working to identify, isolate and repair broken water lines.

In the meantime, residents are encouraged to continue to keep their water faucets turned off so that enough water pressure can be built up and allow the system to maintain an appropriate pressure. Residents can also help by reporting water leaks to the water hotline – 361-485-3381 – which will be operational from 8 a.m. to 7 p.m. every day, until the water boil notice is rescinded.

A few ways residents can conserve water during this time, include:

- Turning off water faucets
- Avoid running water occurrences
- Taking shorter showers
- Reducing automatic washing machine cycles
- Avoid using an automatic dishwasher

The City will continue to host daily press briefings at 3 p.m. until further notice, provide daily written updates each morning, and share pressing information through its website and social media pages.

For more information, follow the City's Facebook page at City of Victoria, Texas – Government, visit www.victoriatx.gov/waterboil or call the water boil hotline at 361-485-3381.

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